

TERMS AND CONDITIONS OF THE PLATFORM

§ 1 Preliminary provisions

1. The administrator and owner of the platform is **SYDRON Sp. z o.o.** with its registered office in Rzeszów, Jana i Jędrzeja Śniadeckich 20D / 7, 35-006 Rzeszów, entered into the Register of Entrepreneurs of the National Court Register under the number **0001027177**, REGON: **524825960**, NIP: **8133895595**.
2. The Platform allows Customers to place orders for Products offered by the Seller.
3. These Terms and Conditions define the rules for using the platform, including placing orders, executing orders, as well as the rights and obligations of Users.
4. The use of the platform requires acceptance of the Terms and Conditions. In the event of non-acceptance, the User may not use the services of the platform.
5. Contact with the Administrator is possible at the following e-mail address: info@pulsepower.com.ua.

§ 2 Definitions

1. **Platform** – an online system that allows you to place orders for products offered by the Seller.
2. **User** – any natural or legal person using the Platform.
3. **Client** – a natural person or a company placing an order via the Platform.
4. **Seller** – an entity offering products on the Platform.
5. **Order** – the process of selecting and booking Products by the Client via the Platform.

§ 3 Placing orders

1. The Client may place an order by filling in the Order Form available on the Platform.
2. The Order constitutes a reservation of Products and is not tantamount to concluding a sales contract.
3. After placing the order, the Client will receive a confirmation of the reservation to the e-mail address provided.
4. After placing the order, the Client will receive a pro forma invoice to the e-mail address provided, which must be paid in order to start the order.
5. The waiting time for the order is up to 30 working days. If the product is out of stock, the Products are made to order only after the payment has been received.
6. Payment for the ordered Products takes place only outside the Platform – in accordance with arrangements with the Seller.
7. The Seller will contact the Customer to arrange the details of collection or delivery of the order.

§ 4 Controller's liability

1. The Platform Administrator is not a party to the transaction between the Customer and the Seller.
2. The Administrator is not responsible for the quality, availability or execution of orders by the Seller.
3. The Platform is used only to reserve Products – all obligations resulting from the execution of the order lie with the Seller.

§ 5 Complaints and withdrawal from the order

1. The customer can cancel the order only before the pro forma invoice has been paid. Once the payment has been received, it is not possible to cancel the order.
2. Orders for Custom-made Products, in accordance with Article 38(3) of the Consumer Rights Act, are not subject to the right to withdraw from the contract, as these are products created according to the Customer's individual specifications.
3. Complaints regarding the ordered Products should be addressed directly to the Seller.
4. The Platform Administrator is not responsible for the course of the complaint process.

§ 6 Personal data protection

1. The administrator of Users' personal data is **SYDRON Sp. z o.o.**tags.
2. Personal data is processed for the purpose of order processing and communication with the Customer.
3. Details regarding the processing of personal data can be found in the Privacy Policy available on the Platform.

§ 7 Final provisions

1. The Administrator reserves the right to amend the Terms and Conditions.
2. In matters not covered by these Terms and Conditions, the provisions of Polish law shall apply.
3. The Terms and Conditions shall enter into force on the date of their publication on the Platform.